

## **SMS Terms and Conditions**

Effective Date: 1/20/2026

**Program Name:** Guest Stay Communications

By booking a stay with Emerald Isle Realty or communicating with us, you agree to the following SMS terms and conditions.

### **Services**

Emerald Isle Realty provides short term rental accommodations and related guest services, including stay related communications via email and SMS.

### **SMS Communications**

By providing your phone number during booking or communication, you consent to receive SMS messages related to your stay. These messages may include check in information, access instructions, property updates, and customer support messages.

Message frequency varies based on your stay. Message and data rates may apply.

You may opt out of SMS communications at any time by replying **STOP**. After you send STOP, you will receive a confirmation message and will no longer receive SMS messages from us. You may re enroll at any time by booking again or providing consent.

For assistance, reply **HELP** or contact us using the information below.

### **No Marketing Messages**

SMS messages sent by Emerald Isle Realty are limited to stay related and customer care communications only. No promotional or marketing messages are sent under this program.

### **Carrier Disclaimer**

Carriers are not liable for delayed or undelivered messages.

### **Guest Responsibilities**

Guests are responsible for providing accurate contact information and complying with all property rules and instructions provided during their stay.

### **Changes to Terms**

We may update these Terms and Conditions from time to time. Updated terms will be posted on our website with the effective date.

### **Contact Information**

Email: [getaways@eirealty.com](mailto:getaways@eirealty.com)

Phone: (800) 849-3315

Website: <https://www.emeraldislerealty.com/>